

Community Engagement Policy Statement

Consumers Energy works proactively with the communities we serve to identify and address issues shaped by our operations. We engage local stakeholders in conversations about energy-related challenges and opportunities, and empower them to manage risks, solve problems and continue to prosper.

Consumers Energy is committed to maintaining an open dialogue with the communities we serve in order to address their needs and concerns. Our public affairs team, comprised of 18 area managers, engages in community conversations, serves on chambers of commerce, and contributes to economic development and social welfare organizations within their respective service areas throughout the state.

Area managers are committed community ambassadors for our organization and work to deliver energy information, secure local government approval for facility projects, and promote public safety and economic development. Area managers also lead efforts to raise awareness regarding energy efficiency, reliability, Smart Energy, assistance programs, and other relevant topics within their communities.

Consumers Energy is dedicated to creating and maintaining sustainable communities through being a good corporate citizen. Creating a foundation of responsibility to and trust with those we serve allows us to improve the quality of life for Michigan residents. Our commitment to listen to the communities we serve enables us to address their needs and concerns, building a stronger relationship for the future through continuous engagement.