

AFTER FLOODING, TAKE STEPS TO BE SAFE

Consumers Energy is offering the following information to residents affected by recent flooding.

Restoring Consumers Energy Services

- Consumers Energy can reconnect your natural gas and/or electric service at your request. Call 1-800-477-5050.
- Consumers Energy cannot re-light appliances or HVAC equipment (stove, dryer, hot water heater, furnace, etc.) that have been exposed to floodwaters.
- Appliances and HVAC equipment exposed to floodwater should be inspected by a certified appliance repair or HVAC technician before use.

Recognize. React. Report.

If you suspect a natural gas leak:

- Leave the building or area immediately.
- Do not use open flames, matches or lighters.
- Don't use light switches, telephones, garage door openers or other devices that could cause a spark and ignite gas.
- Call Consumers Energy at 800-477-5050 or 911 from a safe location.
- Don't try to locate the source of natural gas or shut off any natural gas valves or gas appliances.

Floodwaters and Erosion Can Expose Buried Utilities

Many utilities are buried in the ground. When flooding occurs and soils are washed away, this can cause buried utilities to be exposed. If you notice that a gas or electrical line is exposed due to erosion, please stay at least 25 feet away and contact Consumers Energy at 1-800-477-5050.

Stay Safe Near Overhead Lines

- Be aware of overhead power lines.
- Consider ALL lines energized and potentially dangerous.
- Stay at least 10 feet away from all overhead power lines. Metal ladders, cranes or other specialized equipment require 20 feet of clearance.
- If overhead power lines will be in your way, please contact Consumers Energy at 1-800-477-5050.

5 Steps for Safe Excavation

- 1 Plan your job.
- 2 Contact MISS DIG 811 by calling 811 or by going to www.missdig811.org at least three full working days before you dig. They will arrange to have underground power lines and other utilities marked.
- 3 Wait the required time for utilities to locate and mark lines.
- 4 Avoid digging within four feet of the marks.
- 5 Before using power equipment within four feet of the marks, use hand tools to expose buried utility lines.

Consumers Energy

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