

You can pay today by Visa®, MasterCard® or by personal check at our Web site: [www.consumersenergy.com](http://www.consumersenergy.com) or by calling toll-free (866) 329-9593. A third-party convenience fee will be added.

**Name, Address Correction Below**

**We Welcome Your Comments**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

ZIP code: \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

Consumers Energy is regulated by the Michigan Public Service Commission, Lansing, Michigan.

**Service Rate Descriptions**

Rate	Rate Descriptions	Full Service Rate Category (1)	ROA Rate Category (2)
<b>■ ELECTRIC RESIDENTIAL</b>			
RS	Residential Service Income Assistance Life Support Senior Citizen Small Farm	1000	2000
RT	Residential Time-of-day Income Assistance Life Support Small Farm	1010	2010
<b>■ ELECTRIC RESIDENTIAL SERVICE PROVISION DETAILS</b>			
<i>Electric Residential Service Provisions cannot be taken in conjunction with each other.</i>			
<b>Income Assistance (\$6 monthly credit):</b> You may qualify for this credit if you have received a Michigan Home Heating Credit or you can ensure your total household income does not exceed 110 percent of the federal poverty level.			
<b>Life Support (\$6 monthly credit):</b> If a primary member in the household is on life support equipment, you may qualify for this credit by providing a physician's confirmation on a company form.			
<b>Small Farm (\$6 monthly credit):</b> You may qualify for this credit if you operate a farm for commercial use and home through the same meter.			
<b>Senior Citizen (\$3 monthly credit):</b> You may qualify for this credit if you are the principal residence customer and 65 years of age or older. This provision is closed to any customer not served on the company's Senior Citizen Provision as of June 20, 2008.			
<b>■ ELECTRIC NONRESIDENTIAL</b>			
GS	General Service Secondary	1100, 1110	2100, 2110
GSD	General Service Secondary Demand	1120, 1130, 1140, 1150	2120, 2130, 2140, 2150
GP	General Service Primary	1200, 1210	2200, 2210
GPD	General Service Primary Demand	1220, 1230	2220, 2230
E-1	General Service Primary Large Economic Development	1039	N/A
GSG-1	General Service Secondary Self Generation	1300, 1305, 1310, 1315	N/A
GSG-2	General Service Primary Self Generation	1320, 1325, 1330, 1340, 1345, 1350	N/A
GML	General Service Metered Lighting	1400, 1405	N/A
GUL	General Service Unmetered Lighting	1410, 1415, 1420, 1425, 1430, 1435, 1440, 1445, 1450, 1455, 1460	N/A
GU	General Service Unmetered	1500	N/A
SC	Special Contract	All 1800 Series Rate Categories	

(1) "Full Service" includes both power supply and delivery services from Consumers Energy.  
 (2) "Retail Open Access" includes delivery services from Consumers Energy. Power Supply is obtained from an alternative electric supplier.

<b>■ NATURAL GAS RESIDENTIAL</b>		Full Service Rate Category
A	Space Heating	250
A	Without Space Heating	260
A	Master Account	052
A-1	Multifamily Dwelling	251, 480
A-1	Multifamily Dwelling/Master Account	043
<b>■ NATURAL GAS NONRESIDENTIAL</b>		
GS-1	General Service/Commercial/Industrial	261, 263, 273, 275
GS-1	General Service/Commercial/Industrial/Master Account	265, 267
GS-1	General Service/Commercial/Industrial/Contiguous Account	269, 271
GS-2	General Service/Commercial/Industrial	262, 264, 274, 276
GS-2	General Service/Commercial/Industrial/Master Account	266, 268
GS-2	General Service/Commercial/Industrial/Contiguous Account	270, 272
GS-3	General Service/Commercial/Industrial	281, 282, 287, 288
GS-3	General Service/Commercial/Industrial/Master Account	283, 284
GS-3	General Service/Commercial/Industrial/Contiguous Account	285, 286
GL	General Service Outdoor Lighting	048
ST, LT, XLT	Gas Transportation Service, Cost Based	ST-1, LT-1, XLT-1
ST, LT, XLT	Gas Transportation Service, Optional	ST-2, LT-2, XLT-2
A, A-1, GS-1, GS-2, GS-3	Gas Customer Choice	277, 278, 279, 280, 289, 290, 752, 753

**For Your Safety**

- If you smell natural gas**  
Call us immediately at (800) 477-5050. We'll respond day or night. If the "rotten egg" odor of gas is apparent, call from a safe location.
- Call 811 before you dig**  
Three working days before you or a contractor dig on your property or work near overhead wires, please call 811 toll-free to have service lines marked for your safety. You also can continue to reach MISS DIG at (800) 482-7171.
- Stay clear of downed power lines**  
Call us immediately at (800) 477-5050. We'll respond day or night.
- Ask for employee ID**  
Never let anyone into your home if they won't show you photo identification.
- Display house numbers clearly**  
A visible house address can help us serve you quicker.

**Check Your Rate**

■ You may qualify for more than one electric or natural gas rate. We can help you choose the right rate for your home or business. Please call us toll-free at (800) 477-5050 before the due date for any inquiries or an explanation of your rate.

**Online Services**

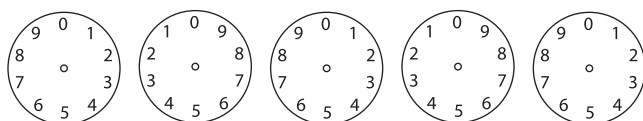
■ We offer a variety of services that make receiving and paying your energy bill easy and convenient. Other online services include reporting an electric outage and getting restoration information. Visit us today at [www.consumersenergy.com](http://www.consumersenergy.com).

**Codes on this Bill**

—	Credit
ACT	Actual Read
ADJ	Adjusted Read
CRD	Customer Read
ELEC	Electric Service
ELEC-EXCH	Electric Meter Exchange
EST	Estimated Read
GAS-EXCH	Gas Meter Exchange
KWH	Kilowatt-hour
MCF	Thousand Cubic Feet
MMBTU	Million British Thermal Units
REG EST	Estimated by Region
ROA	Retail Open Access
S	Summer Rate
W	Winter Rate

**When Calling About Your Bill**

Please have your account number and a current meter read on hand when calling with a bill concern. READ DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_



You can use the diagram (left) to record your current meter read. Stand in front of meter. Mark the dials exactly as you see them.

- **Electric Meter** – use all five dials
- **Gas Meter** – use last four dials