

You can pay today by Visa®, MasterCard® or by personal check at our Web site: www.consumersenergy.com or by calling toll-free (866) 329-9593. A third-party convenience fee will be added.

Name, Address Correction Below

We Welcome Your Comments

Name: _____

Address: _____

City: _____ State: _____

ZIP code: _____ Phone: (_____) _____

Consumers Energy is regulated by the Michigan Public Service Commission, Lansing, Michigan.

Service Rate Descriptions		Full Service Rate Category (1)	ROA Rate Category (2)
■ ELECTRIC RESIDENTIAL			
RS - Residential Service		1000	2000
RT - Residential Time-of-day		1010	2010
AR - Experimental Advanced Renewable Program		1015	2015
RP10/RCPP/RCPR/RCON - Critical Peak Pilot		1006, 1007, 1008, 1009	N/A
DLC - Direct Load Cycling		1005	N/A
■ ELECTRIC RESIDENTIAL SERVICE PROVISION DETAILS (one provision use per bill)			
Income Assistance (\$6 monthly credit): You may qualify for this credit if you have received a Michigan Home Heating Credit or you can ensure your total household income does not exceed 150 percent of the federal poverty level. You must provide documentation every year to maintain enrollment in this provision.		for this credit by providing a physician's confirmation on a company form.	
Life Support (\$4.90 monthly credit): If a primary member in the household is on life support equipment, you may qualify		Small Farm (\$4.90 monthly credit): You may qualify for this credit if you operate a farm for commercial use and home through the same meter.	
		Senior Citizen (\$3 monthly credit): You may qualify for this credit if you are the principal residence customer and 65 years of age or older.	
■ ELECTRIC NONRESIDENTIAL			
GS - General Service Secondary		1100, 1110	2100, 2110
GSD - General Service Secondary Demand		1120, 1130, 1140, 1150	2120, 2130, 2140, 2150
GP - General Service Primary		1200, 1210	2200, 2210
GPD - General Service Primary Demand		1220, 1230	2220, 2230
E-1 - General Service Primary Large Economic Development		1039	N/A
AR - Experimental Advanced Renewable Program		1105, 1115, 1125, 1135, 1205, 1215, 1225, 1235	2105, 2115, 2125, 2135, 2205, 2215, 2225, 2235
GSG-1 - General Service Secondary Self Generation		1300, 1305, 1310, 1315	N/A
GSG-2 - General Service Primary Self Generation		1320, 1325, 1330, 1340, 1345, 1350	N/A
GML - General Service Metered Lighting		1400, 1405	N/A
GUL - General Service Unmetered Lighting		1410, 1415, 1420, 1425, 1430, 1435, 1440, 1445, 1450, 1455, 1460	N/A
GU-XL - General Unmetered Experimental Lighting Rate		1600, 1605, 1610, 1615, 1620, 1625, 1630, 1650, 1655, 1660, 1665, 1670, 1675, 1680	N/A
GU - General Service Unmetered		1500	N/A
SC - Special Contract		All 1800 Series Rate Categories	
<small>(1) "Full Service" includes both power supply and delivery services from Consumers Energy. (2) "Retail Open Access" includes delivery services from Consumers Energy. Power Supply is obtained from an alternative electric supplier.</small>			
■ NATURAL GAS RESIDENTIAL		Full Service Rate Category	
A - Space Heating		250	
A - Without Space Heating		260	
A - Master Account		052	
A-1 - Multifamily Dwelling		251, 480	
A-1 - Multifamily Dwelling/Master Account		043	
■ NATURAL GAS RESIDENTIAL SERVICE PROVISION DETAILS			
Income Assistance (\$10.50 monthly credit): You may qualify for this credit if you have received a Michigan Home Heating Credit or you can ensure your total household income does not exceed 150 percent of the federal poverty level. You must provide documentation every year to maintain enrollment in this provision.			
■ NATURAL GAS NONRESIDENTIAL			
GS-1 - General Service/Commercial/Industrial		261, 263, 273, 275	
GS-1 - General Service/Commercial/Industrial/Master Account		265, 267	
GS-1 - General Service/Commercial/Industrial/Contiguous Account		269, 271	
GS-2 - General Service/Commercial/Industrial		262, 264, 274, 276	
GS-2 - General Service/Commercial/Industrial/Master Account		266, 268	
GS-2 - General Service/Commercial/Industrial/Contiguous Account		270, 272	
GS-3 - General Service/Commercial/Industrial		281, 282, 287, 288	
GS-3 - General Service/Commercial/Industrial/Master Account		283, 284	
GS-3 - General Service/Commercial/Industrial/Contiguous Account		285, 286	
GL - General Service Outdoor Lighting		048	
ST, LT, XLT - Gas Transportation Service, Cost Based		ST-1, LT-1, XLT-1	
ST, LT, XLT - Gas Transportation Service, Optional		ST-2, LT-2, XLT-2	
■ GAS CUSTOMER CHOICE			
A, A-1, GS-1, GS-2, GS-3		277, 278, 279, 280, 289, 290, 752, 753	

Your Safety

■ If you smell natural gas
Call (800) 477-5050 immediately. We'll respond day or night. If the "rotten egg" odor of gas is apparent, call from a safe location.

■ Call 811 before you dig
Three working days before you or a contractor dig on your property or work near overhead wires, please call 811 toll-free to have service lines marked.

■ Stay clear of downed power lines. Call (800) 477-5050. We'll respond day or night.

For Your Information

■ Check Your Rate
You may qualify for more than one electric or natural gas rate. We can help you choose the right rate for your home or business. Please call us toll-free at (800) 477-5050 before the due date for any inquiries or an explanation of your rate.

■ Online Services
Receive and pay your energy bill online at eServices. Other online services include reporting an electric outage and getting restoration information.

www.ConsumersEnergy.com

Please make any inquiry or complaint about this bill before the due date listed on the front.

Codes on this Bill

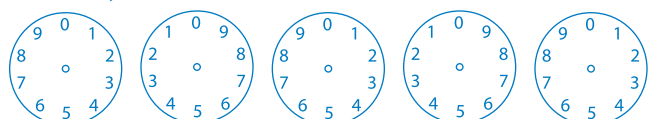
—	Credit
ACT	Actual Read
ADJ	Adjusted Read
CRD	Customer Read
ELEC	Electric Service
ELEC-EXCH	Electric Meter Exchange
EST	Estimated Read
GAS-EXCH	Gas Meter Exchange
KWH	Kilowatt-hour
MCF	Thousand Cubic Feet
MMBTU	Million British Thermal Units
REG EST	Estimated by Region
ROA	Retail Open Access
S	Summer Rate
W	Winter Rate

■ When you provide Consumers Energy a check as payment

You authorize Consumers to use the information from your check to make a one-time electronic fund transfer from your account or to process as a check transaction. For more information, call (888) 522-6153.

When Calling About Your Bill

Please have your account number and a current meter read on hand when calling with a bill concern. READ DATE: ____/____/____



You can use the diagram (left) to record your current meter read. Stand in front of meter. Mark the dials exactly as you see them.

- Electric Meter – use all five dials
- Gas Meter – use last four dials

Telecommunications Device for the Deaf (TDD) Phone: (800) 649-3777

FE No. 38-044-2310 Duns No. 00-695-9803

Consumers Energy

visit: www.ConsumersEnergy.com

Call us: (800) 477-5050