DEFAULT NOTICE OF INSTALLMENT PLAN

Account Number: 1234 5555 6789
Issue Date: March 26, 2018

Customer Name
Address Line One
Address Line Two
City, State, ZIP Code

For the service address <service address, apt#, city, state, and zip code> your installment plan payment of <$0.00> was not received on <due date>. As a result, you have been removed from your installment plan. The total amount past due on your account is now due in full.

Total Past Amount Due Immediately $0.00

Should this amount remain unpaid your credit rating may be affected.

PAYMENT OPTIONS

Auto-pay
Checking or savings
Discover® MasterCard®
Visa® (Eligibility varies)

Same-day payment
ConsumersEnergy.com
Discover® MasterCard®
Visa® or eCheck

Same-day payment
ConsumersEnergy.com
Discover® MasterCard®
Visa® or eCheck

By mail
Check, money order
Consumers Energy Payment Center
P.O. Box 740309
Cincinnati, OH 45274-0309

In person
Cash, check, card or money order
Varies by authorized payment location

Need help paying your bill?
- Assistance may be available through non-profit agencies in your area. Call 2-1-1 or visit mi211.org immediately for details and inform Consumers Energy of any efforts being made to obtain assistance.
- Assistance may be available through the Department of Health and Human Services. Please contact your local office or visit newmibridges.michigan.gov to apply online.
- To learn about available payment plans and assistance options offered through Consumers Energy, please visit ConsumersEnergy.com/assistance.

Need to talk to us about other options?
- Visit ConsumersEnergy.com or call 800-477-5050.

As part of allowing Consumers Energy to serve your utility needs and collect any amounts owed, we (meaning Consumers Energy and all of its related corporate entities, agents, servicers, debt collectors, independent contractors and assigns) may contact you by telephone (including use of a dialer, automatic telephone dialing system, and/or interactive voice recognition system) at any telephone number associated with your account whether provided by you or obtained by us), including wireless telephone numbers, which could result in charges to you.

Consumers Energy, PO Box 740309, Cincinnati, OH 45274-0309 • 800-371-9811 • ConsumersEnergy.com

Need help paying your bill?

Pay your bill by mail, by phone or online. See details above.

Account: 1234 5555 6789

Past Due Amount: $0.00
Amount Enclosed: $