

DEFAULT NOTICE OF INSTALLMENT PLAN



Account Number: 1234 5555 6789
Issue Date: March 26, 2018

Customer Name
Address Line One
Address Line Two
City, State, ZIP Code



For the service address <service address, apt#, city, state, and zip code> your installment plan payment of <\$0.00> was not received on <due date>. As a result, you have been removed from your installment plan. The **total amount past due** on your account **is now due in full**.

Total Past Amount Due Immediately \$0.00

Should this amount remain unpaid your credit rating may be affected.

PAYMENT OPTIONS					
	Auto-pay Checking or savings Auto-pay Discover® MasterCard® or Visa® (Eligibility varies)	Same-day payment ConsumersEnergy.com Discover® MasterCard® Visa® or eCheck	Same-day payment 866-329-9593 Discover® MasterCard® Visa® or eCheck	By mail Check, money order Consumers Energy Payment Center P.O. Box 740309 Cincinnati, OH 45274-0309	In person Cash, check, card or money order Varies by authorized payment location Fee may apply

Need help paying your bill?

- Assistance may be available through non-profit agencies in your area. **Call 2-1-1** or visit **mi211.org** immediately for details and inform Consumers Energy of any efforts being made to obtain assistance.
- Assistance may be available through the Department of Health and Human Services. Please contact your local office or visit **newmibridges.michigan.gov** to apply online.
- To learn about available payment plans and assistance options offered through Consumers Energy, please visit **ConsumersEnergy.com/assistance**.

Need to talk to us about other options?

- Visit **ConsumersEnergy.com** or call **800-477-5050**.

As part of allowing Consumers Energy to serve your utility needs and collect any amounts owed, we (meaning Consumers Energy and all of its related corporate entities, agents, servicers, debt collectors, independent contractors and assigns) may contact you by telephone (including use of a dialer, automatic telephone dialing system, and/or interactive voice recognition system) at any telephone number associated with your account whether provided by you or obtained by us, including wireless telephone numbers, which could result in charges to you.

Consumers Energy, PO Box 740309, Cincinnati, OH 45274-0309 • 800-371-9811 • ConsumersEnergy.com

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Fold, detach and mail this stub with your check made payable to Consumers Energy. Please write your account number on your check.



Account: 1234 5555 6789

Pay your bill by mail, by phone or online.
See details above.

CUSTOMER NAME
ADDRESS LINE ONE
ADDRESS LINE TWO
CITY STATE ZIP CODE

PAYMENT CENTER
PO BOX 740309
CINCINNATI OH 45274-0309

Past Due Amount:	\$0.00
Amount Enclosed:	\$

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