WHAT HAPPENS WHEN **A DR EVENT IS CALLED**

HFRF'S WHAT TO FXPFCT

We will help guide you through every event that gets called. Here are the four things you can expect to see during each event, and how your business should respond.

Keep this sheet as an easy event day checklist!

Consumers Energy

ALERT An event hasn't started yet. A few hours prior, you will get an alert that conditions are right for a potential event. No need to take action yet, but keep your Energy Reduction Plan (ERP) handy! **STEP** will receive an alert letting you know the WARNING **ALERT** STEP come from an automated 800 number. so please do not disregard!) Now is the time to follow the steps in your ERP to WHAT HAPPENS ON **EVENT DAY? TERMINATION** Follow the steps in your ERP and reduce **ALERT** STEP energy use until you receive this alert. The Termination Alert will inform you when the event is over. You're now cleared to return to business-as-usual! STEP You can **check your real-time REAL-TIME** PERFORMANCE **performance** throughout the event at We want to empower you to be successful during every event. Operation Center via email 2-3 days

after the event.

EARLY

If you want to review your goals, or have any questions around your Energy Reduction Plan, contact our Network Operations Center at 800-500-6565, or

Count on Us®

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