

# The Demand Response Portal An Overview

As a participant of our Demand Response Program, we want to empower you with tools to ensure your success — one of the most powerful being our online DR Portal. It's a central hub that can help you assess your energy use, stay on track during energy events, and more! Let's go over how the Portal works, and how it can help you throughout event season.



## STEP 1

### Access the Portal

Logging into the portal is easy! Visit <https://consumersenergy.apps.enelx.com/openam/XUI/#login/> and enter your username and password.

#### Having trouble?

Contact the Network Operations Center (NOC) at **800-500-6565** or **ConsumersEnergy.DemandResponseProgram@cmsenergy.com** if:

- You've already pressed the "Forgot Username/Password" button and followed the on-screen instructions.
- You do not have, or cannot remember, your username and/or password.
- Your username and/or password are not working.
- You need an account set up for another person at your company.

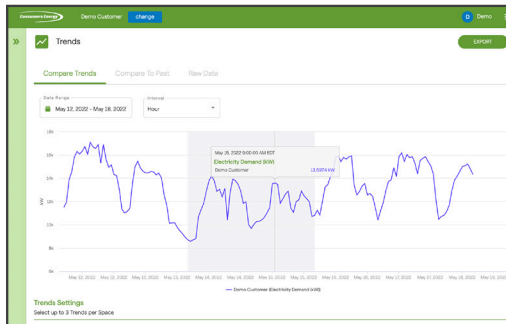


## STEP 2

### Discover Your Trends

The Trends page enables you to explore your energy data with easy-to-use charting features.

It also gives you a comprehensive look into your energy use. You can sort the data by different measurement types, make comparisons, and even view multiple facilities.



## STEP 3

### Access Dispatch Views

The Dispatch page lets you see your real-time performance during Demand Response events. Most days, you will see a message indicating there are 'no dispatches today' when you access this page. That just means your business is operating as usual.

On an event day, this page will help you

- View your current performance.
- Easily determine if your location is meeting its nomination.
- Verify your Demand Response participation information, such as performance goals and the details of your Energy Reduction Plan. (ERP)

## Need Help? We're Here for You.

If you have questions about how to properly navigate the Trends or Dispatch Pages, the Portal itself is a great resource! Check the Table of Contents in the Portal to navigate to the topics most relevant to you.

## Contact Us

- Are you having trouble accessing or logging in to the portal beyond the guidance offered in this tutorial?
- Do you see discrepancies with the data, or your contract details shown in the portal?

### We're here to help.

Contact the NOC at **800-500-6565** or **ConsumersEnergy.DemandResponseProgram@cmsenergy.com** with any questions you may have about the Demand Response Program.

**Consumers Energy**

Count on Us®