

We're taking dramatic steps to reduce the frequency and duration of electric outages.

Since 2020, our engineers, line crews and everyone in between have evaluated our 60,000 miles of electric lines. Using years of data, we prioritized work to fix the circuits with the most significant outage history first.

The work is paying off with circuits upgraded through 2021 experiencing an average outage frequency reduction of more than 70%!

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In 2022, building a more resilient electric system included:

1. Completing over 2,000 proactive electric service projects for more than 1 million customers.
2. Using smart technology to limit the frequency and duration of interruptions, avoiding more than 200,000 outage hours.
3. Clearing branches from nearly 7,000 miles of lines.
4. Upgrading, rebuilding and expanding nearly 100 substations.
5. Replacing 10,000 poles with sturdier material.

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