

ASSISTANCE PROGRAMS

GETTING HELP NOW IS THE BEST
WAY TO STAY SAFE AND IN CONTROL

Visit ConsumersEnergy.com/assistance to learn more.

Program Name	Providers	How to Qualify	Possible Benefits	How to Apply	Program Dates
State Emergency Relief	Michigan Department of Health and Human Services (DHHS)	Must be past due* and income eligible	Immediate hold for online applicants — up to \$850 per energy service, \$1,700 for combined natural gas/ electric	Apply online at: mibridges.michigan.gov or contact your county DHHS office	November 1 through May 31
Nonprofit Agency Assistance	<ul style="list-style-type: none">• The Salvation Army/SA (statewide)• TrueNorth Community Services/ TN (statewide)• THAW (statewide)• Michigan Community Action Agencies/MCAA (statewide)• St. Vincent de Paul/SVDP (SE MI)	Must be past due* and income eligible	Agency places hold after you apply and typically pays up to the past due amount	Contact the agency nearest you by phone: SA — 855-929-1640 TN — 855-300-8013 THAW — 800-866-8429 MCAA — mcac.memberclicks.net SVDP — 877-788-4623	Until funds run out, APPLY SOON
Home Heating Credit	Michigan Department of Treasury (State taxes)	Income eligible only (do not need to be past due)	Homeowners and renters — credit amount based on income and household size	Download Form 1040CR-7 from your tax preparer or michigan.gov/treasury , or dial 2-1-1	January (as tax forms available) through September 30

* Customers on Shut-off Protection Plan or Winter Protection Plan are considered eligible.

For more information about any of the programs above, **dial 2-1-1** anytime, 24/7

If you, a family member or friend are facing a **PAST DUE energy bill, ACT NOW!**

ASSISTANCE DOLLARS
are **available now but**
are **limited** to first-come,
first-served.



For more
information about
programs in your
area, dial 2-1-1
anytime, 24/7.

DOES YOUR ANNUAL INCOME QUALIFY?

Number of Household Members	Home Heating Credit 110% Federal Poverty Level	State Emergency Relief & Non-Profit Agencies 150% Federal Poverty Level
1	\$13,070	\$17,820
2	\$17,642	\$24,030
3	\$22,185	\$30,240
4	\$26,756	\$36,450
5	\$31,299	\$42,660
6	\$35,842	\$48,870
For each additional household member add	\$4,571	\$6,240

WORKING TO DELIVER THE ENERGY YOU NEED, WHENEVER YOU NEED IT.
THAT'S OUR PROMISE TO MICHIGAN.