

The Power of Thanks

We care deeply about the customers we serve, and making connections with you each day is our goal.

Thank you for rating us highest in the Midwest in 2019 in Customer Satisfaction with Residential Natural Gas Service.

Our customers are #1. We look forward to continuing to serve you.

#LoveMichigan



Consumers Energy

Count on Us[®]

For J.D. Power 2019 award information, visit www.jdpower.com/awards.

Projected Environmental Characteristics of Consumers Energy Electricity

October 1, 2018 – September 30, 2019

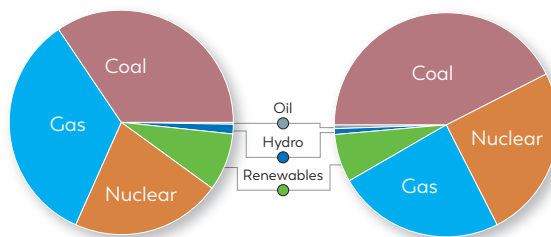
Fuel Source	Percentage of fuel type used to produce Consumers Energy's total electricity	Regional* average fuel mix used to generate electricity
Coal	34.6%	41.8%
Nuclear	21.6%	26.6%
Gas	33.7%	23.6%
Hydroelectric	1.5%	0.8%
Oil	0.1%	0.4%
(1) Other	< 0.1%	—
Renewable Fuels	8.3%	6.8%
Wind	4.7%	4.9%
Wood	2.5%	0.4%
Solid Waste	1.0%	< 0.1%
Biomass	< 0.1%	0.5%
Biofuel	0.1%	0.8%
Solar	< 0.1%	0.1%

The fuel mix data for the electricity supplied to you by Consumers Energy that appears in this table includes regional average fuel mix data from Michigan, Illinois, Indiana, Ohio, and Wisconsin as a proxy for the actual fuel mix of certain electricity purchased by Consumers Energy because the actual fuel mix characteristics of that purchased electricity could not be discerned. Purchased electricity accounted for 17.4% of the electricity supplied by Consumers Energy during the relevant period.

Emissions/Waste in Pounds Per Megawatt-hour	Emissions/Waste for Fossil and Nuclear Generation	
	Consumers Energy	Regional* Average
Sulfur Dioxide	0.8	1.9
Carbon Dioxide	1,630.1	1,927.0
Oxides of Nitrogen	0.80	1.2
(2) High-Level Nuclear Waste	0.0069	0.006

Percentage of fuel type used to produce Consumers Energy's total electricity

Regional* average fuel mix used to generate electricity



Please Note: Numbers do not add to 100 percent due to rounding.

* Regional average fuel mix data was compiled from Michigan, Illinois, Indiana, Ohio and Wisconsin.

- (1) "Other" power is produced from the Ludington pumped storage facility.
- (2) The high level waste generated by Palisades is not discharged to the environment.

Electric Residential Service Rates

Rate	Description	Full Service	Retail Open Access
RS	Residential Service	1000	2000
RSP	Residential Summer On-Peak Basic Rate	1001	N/A
RT	Residential Time-of-day	1010	2010
A/C	Peak Cycling	1005	N/A
RDP	Critical Peak Time-of-Use	1007	N/A
RDPR	Peak Rewards Time-of-Use	1008	N/A
AR	Experimental Advanced Renewable Program	1015	2015
REV 1, 2	Experimental Residential Plug-in Vehicle Charging Program	1020, 1030	N/A

Natural Gas Residential Rates

Rate	Description	Full Service
A	Space Heating	250
A	Without Space Heating	260
A	Master Account	052
A	Gas Customer Choice	752
A-1	Gas Customer Choice Multi	753
A-1	Multifamily Dwelling	251, 480
A-1	Multifamily Dwelling/ Master Account	043

Choices For You

Consumers Energy

Count on Us[®]



Energy Efficiency Solutions:

From heating and cooling to insulation and windows, choose from a variety of energy efficiency programs and rebates.

ConsumersEnergy.com/myhome

Do you have a Plug-in Electric Vehicle?

We offer a special rate that will save you money when you charge your Plug-in Electric Vehicle during off-peak hours.

ConsumersEnergy.com/pev

Payment Assistance and Protection Plans:

If you need help paying your energy bill, emergency and ongoing aid may be available.

ConsumersEnergy.com/assistance

Budget Plan:

This convenient plan spreads out your energy costs into equal monthly payments.

ConsumersEnergy.com/budgetplan