# Lighting the Way

## A guide to streetlights in your community

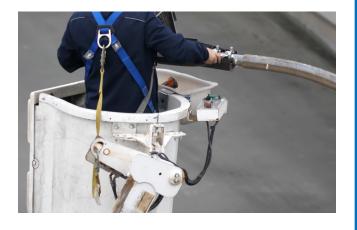


Streetlights not only help keep your community safe, they also are an important part of the visual landscape. When traditional streetlights fail or malfunction, we are replacing them with LED models that use less energy while providing stronger, more reliable light. A variety of pole, light styles and features also are available to fit each municipality's needs. Local businesses, emergency services, foot traffic, budget and other factors should inform your decision.

> When you're ready to make a change, give us a call at **800-805-0490** and a project coordinator will help you understand your options.

#### Free Adjustments:

If your streetlight fails and needs to be replaced, we will replace it. We can install shields to better direct lighting where it's needed, too.



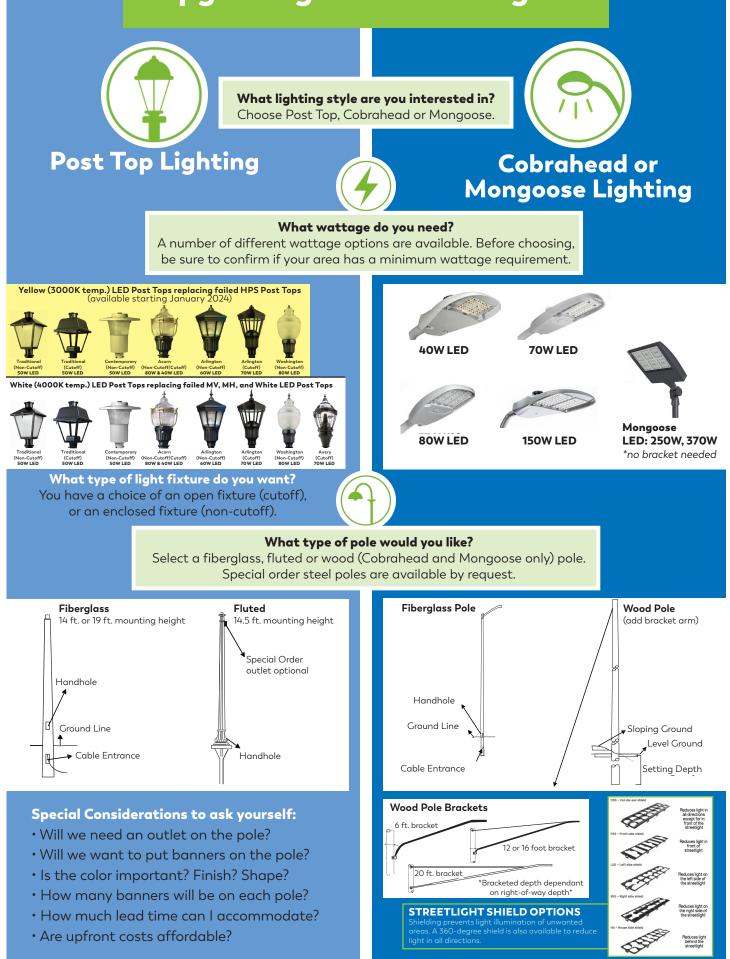
## Additional services with fees:

If your current streetlights are not in an ideal location, need different wattage or if you prefer changing to a different style, we can provide a customized quote to upgrade.

Temporary service disconnect is available at a discounted monthly rate. (minimum 6 months required)



## **Upgrading Your Streetlights**



# **Streetlight Out?** Reporting an Issue Is as Easy as 1, 2, 3

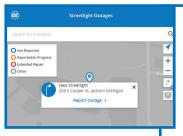
A well-lit community is a safer community. Our streetlight outage reporting tool makes reporting streetlight outages from your phone or computer easier than ever.

## How to Report Streetlight Outages



#### **Step 1:** Visit streetlights.consumersenergy.com

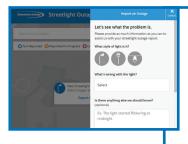
Then enable your location, enter the address, or pan and zoom the map to find the light in need of repair.



## Step 2:

### Select the Streetlight to Report

After selecting, click on "Report Outage." If you don't find the light on the map, you may add a streetlight at that location by clicking on the streetlight icon with a plus sign. We will look into whether that light is maintained by us. Uploading a photo of the light can help our team pinpoint the issue.

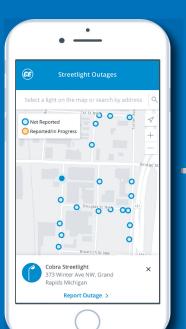


### Step 3:

### Add Details about the Streetlight Issue

Answer a few questions, provide your contact information and then click on "Submit Outage Report." Check the map anytime for status updates and to see other streetlight outages in your area.

We recommend using Microsoft Edge, Google Chrome or Safari browser.





For quick access to the tool, scan the QR code

