



Need help with your energy bill?

It's okay to reach out. Count on us to be there for you.

Consumers Energy Count on Us®

State Emergency Relief (SER)

Get up to \$600 in assistance on your gas or electric bill. Apply between Oct. 1 and Sept. 30 while funds last.

Must:

1. Your income from last month must be at or below 150% Federal Poverty Level (FPL).
2. Have a past due bill or service shut off.

To Apply:

Visit Michigan.gov/MIbridges or your local Dept. of Health and Human Services (DHHS).

Income: 150% of 2026 FPL	
Individual	\$23,940
Family of two	\$32,460
Family of three	\$40,980
Family of four	\$49,500
Family of five	\$58,020
Family of six	\$66,540

For larger families, add \$8,520 per person.

CARE Program

A two-year program that offers fixed payments and helps with your past due balance. You don't need a past due or shut-off notice to qualify.

Must:

1. Your income from last month must be at or below 60% State Median Income (SMI).
2. Enroll through a CARE agency.

To Apply:

Visit ConsumersEnergy.com/CARE or call 2-1-1 or to find a CARE agency.

Income: 60% of 2026 SMI	
Individual	\$36,517
Family of two	\$47,753
Family of three	\$58,989
Family of four	\$70,225
Family of five	\$81,461
Family of six	\$92,697

For larger families, add \$11,236 per person.

Home Heating Credit (HHC)

This tax credit helps eligible residents with energy costs. Not required to file taxes? No problem. Apply between Jan. 1 and Sept. 30.

Must:

1. Have income at or below 110% Federal Poverty Level (FPL).
2. File form MI-1040CR-7 at Michigan.gov to apply.

To Apply:

Visit Michigan.gov/Treasury or call 2-1-1 to find free tax prep help.

Income: 110% of 2026 FPL	
Individual	\$17,556
Family of two	\$23,804
Family of three	\$30,052
Family of four	\$36,300
Family of five	\$42,548
Family of six	\$48,796

For larger families, add \$6,248 per person.

Helping Neighbors Program

Save energy and money with a free virtual Home Energy Analysis (HEA).

Must:

1. Income at or below 250% of 2026 Federal Poverty Level (FPL).
2. Have not had an HEA within the last five years.

Schedule:

Call 877-448-9433 or visit ConsumersEnergy.com/HelpingNeighbors. Live in a building with three or more units? Your landlord can visit ConsumersEnergy.com/MultiFamily.

Income: 250% of 2026 FPL	
Individual	\$39,900
Family of two	\$54,100
Family of three	\$68,300
Family of four	\$82,500
Family of five	\$96,700
Family of six	\$110,900

For larger families, add \$14,200 per person.

Need help with your application?

Call 2-1-1 to connect with a local agency for assistance.



More support is here.

Find custom programs and plans that meet your needs. Scan the code or visit ConsumersEnergy.com/Assistance.

Program Application Checklist

Help with a past-due or shutoff notice

State Emergency Relief (SER)

☐ **Proof of who you are**

Social Security Number. You don't need the actual card.

Not a U.S. citizen? Another form of ID needed, such as:
a valid driver's license, state ID, birth certificate or passport.

☐ **Proof you live in Michigan**

Lease or rental agreement

OR

Utility bill

OR

Mail from a landlord, utility, or MDHHS

☐ **Proof of energy emergency**

MDHHS staff can look it up for you.

☐ **Previous month's income for all adults in the home**

If income was verified when applying for another MDHHS program, you may be able to skip this requirement. Please provide income documentation: pay stubs, Social Security or SSI letter, unemployment letter, pension or VA letter. If self-employed, please provide your most recent tax return or profit/loss statement.

☐ **Housing information**

Lease, rent statement, landlord note, or mortgage statement

☐ **Bank information self-attestation**

Bank statements are not required — limit is \$15,000

Payment plan or one-time energy help

CARE

☐ **Proof of who you are**

Valid driver's license or state ID. Some agencies may ask for ID for other adults in the house.

☐ **Proof of household income**

SER dated 10/01/2025 and after

OR

Recent award letter within last 30 days:

SER, SNAP/FAP, SSI, TANF/FIP,
SDA, WIC, Medicaid, or Head Start

OR

Pay stubs or benefit letters

Must show the last 30 days of
income for everyone in the home

☐ **Most recent gas or electric bill that includes:**

Account number

Service address

Balance owed

Name on the account