

HVAC Terms & Conditions

HVAC terms and conditions are only valid for installation or service completed on or after Jan 1, 2026. Only participating Trade Allies may submit incentive applications for rebate consideration.

APPLICATION: The application and any required additional documentation, including the invoice and equipment comprehensive tune-up reports, must be filled out completely, truthfully and accurately, and must be submitted electronically by the contractor. Customers are advised to get from their contractor and retain a copy of the application and any accompanying documentation submitted to Consumers Energy under this program. Consumers Energy will not be responsible for lost documentation pertaining to an application request. This program covers products purchased and installed on or after Jan. 1, 2026, and/or comprehensive tune-ups performed on or after Jan. 1, 2026. Air conditioner comprehensive tune-ups must be performed in the season equipment is in use, April 1 through Sept. 30, to qualify for rebates. Please check our website for updates. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. The application, with required documentation, must be received within 30 days of the installation's completion or service performed. Only one (1) Consumers Energy rebate is available for each qualifying heating and cooling unit installed at a service address, and for each thermostat purchased and installed per HVAC system. Rebates are limited to one qualified comprehensive tune-up per furnace and boiler every two years, and one rebate every five years for air conditioning systems. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2026, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/HomeSolutions for the most up-to-date details.

ELIGIBILITY: This offer is valid for Consumers Energy residential customers applying through the Consumers Energy Residential Heating, Cooling and Water Heating program only. In order to qualify for a rebate, all equipment must be installed by a participating Trade Ally listed on the Consumers Energy website. The application must be submitted by a participating Trade Ally via the online application located at MyCEPrograms.com. Customers must receive electric power and/or natural gas distribution services from Consumers Energy. Incentives are available for separately metered, single-family homes or multifamily dwellings that contain fewer than three individual units. This offer is not valid for new construction homes or commercial properties. Equipment must be installed in the Consumers Energy service territory. Participating Trade Allies and eligible systems are listed at ConsumersEnergy.com/HomeSolutions.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Consumers Energy reserves the right to verify sales transactions. Customer's contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned code/law. Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation inspection by Consumers Energy. No warranty is implied by this inspection.

REQUIRED DOCUMENTATION: A contractor's invoice itemizing the purchased equipment or comprehensive tune-up service performed must accompany each Consumers Energy Residential Heating, Cooling and Water Heating Application Form. The application must indicate the equipment type, make, model, serial numbers (coil and condenser model/serial numbers listed separately) and date

of purchase or service performed. Applications for comprehensive tune-up services must include the furnace, boiler and/or central air conditioner report, along with the contractor's invoice.

PAYMENT: Please allow up to eight weeks for processing. Payment processing may take longer if required documentation or information on the application or on the contractor's invoice is missing. Please call 866-234-0445 if you have any questions about your incentive.

TAX LIABILITY: Consumers Energy will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of incentives. Please contact your tax adviser for more information.

NO ENDORSEMENT: Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Customer agrees that Consumers Energy may include customer's name, address, Consumers Energy account number, Consumers Energy services and resulting energy savings ("Information") in a database hosted by a contractor of Consumers Energy, and such information may be included in reports or other documentation submitted to the Michigan Public Service Commission ("Reports"). Consumers Energy will treat such information as confidential and the information in the Reports shall only be in the aggregate.

LIMITATION OF LIABILITY: CONSUMERS ENERGY'S LIABILITY IS LIMITED TO PAYING THE APPLICABLE INCENTIVE. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. CONSUMERS ENERGY RESERVES THE RIGHT TO NOT PAY THIS INCENTIVE IF THE APPLICATION FORM AND ALL REQUIRED ADDITIONAL INFORMATION ARE NOT COMPLETE AND ACCURATE.

WARRANTIES: CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. CONSUMERS ENERGY MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE CENTRAL AIR CONDITIONING, FURNACE OR BOILER EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES.

PROPERTY RIGHTS: Customer represents that they have the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed, and that any necessary landlord's consent has been obtained.

PARTICIPANT'S CERTIFICATION: Participant certifies that they have purchased and installed the equipment listed on the application at the defined location. Participant agrees that all information is true and that they have conformed to all program and equipment requirements listed.

INWIN Terms & Conditions

REBATE APPLICATION: Applications for customer incentives can be downloaded or completed online at ConsumersEnergy.com/INWIN. This application and any required additional documentation, including the invoice and/or a copy of the original sales receipt, must be filled out completely, truthfully and accurately. Participants are advised to print and retain a copy of their confirmation code and any accompanying documentation submitted to Consumers Energy under the Insulation and Windows program. Consumers Energy will not be responsible for lost documentation pertaining to this application request. This program covers projects completed and installed on or after Jan. 1, 2026. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. It is recommended that the application, with required proof-of-purchase documents, be submitted within 30 days of installation completion to ensure availability of funding. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2026, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/INWIN for the most up-to-date program details.

ELIGIBILITY: This offer is valid for Consumers Energy residential natural gas and/or electric customers (active account at time of installation) applying only through the Consumers Energy Insulation and Windows program. **CONSUMERS ENERGY ELECTRIC CUSTOMERS MUST HAVE CENTRAL AIR CONDITIONING OR ELECTRIC HEAT (INCLUDES HEAT PUMPS AND ELECTRIC RESISTANCE HEATING SYSTEMS). CONSUMERS ENERGY NATURAL GAS CUSTOMERS MUST HAVE NATURAL GAS FURNACES OR NATURAL GAS BOILERS.** Single-family dwellings, including condominiums and townhouses, must be individually owned and metered for natural gas and/or electricity. This offer is not valid for new additions, garages, enclosed porches, new construction homes, multiple rental units managed or owned by a third party, or commercial properties unless otherwise approved by Consumers Energy. Windows are per unit and include sliding and swinging glass doors. Ineligible insulation measures include bubble wrap insulation, vapor barriers, reflective attic barriers, house wrap, siding, and siding underlayment. Total R-value of installed insulation must be 6 or greater. Ineligible window and door measures include storm doors, glass block windows or doors, skylights and solid core doors with glass lites smaller than 75% of total door area. Only one rebate is available per customer for each qualifying insulation measure at address where installed. For other programs and eligible incentives, please visit ConsumersEnergy.com/MyHome.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Consumers Energy reserves the right to verify all installed energy-saving measures and sales transactions. Homeowner/Contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements including any applicable permits as required by code/law. Participant's home also may be selected for a quality control post-installation inspection by the Program Implementer, ICF. No warranty is implied by this inspection.

REQUIRED DOCUMENTATION: Homeowners may take a photo, scan and upload, email or mail their application, in addition to the following supporting documentation, where applicable:

• Proof of Purchase:

- » Material Receipt Requirements: Must show product name, quantity, place, cost and date of purchase. Return receipts are not valid as proof of purchase.
- » Invoice Requirements: Must include customer name, account service location (where work was performed), date of installation, cost and the following:
 - Windows/Doors—Product description and quantity
 - Insulation—Detailed scope of work indicating type of material installed, square footage for area installed and R-value installed. See the Square Ft. Calculation and R-value Calculation example on page 1 of the application.

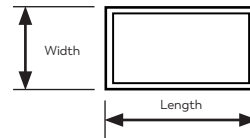
• Additional Windows/Doors Requirements: Must have a National Fenestration Rating Council (NFRC) label with a U-factor of 0.27 or less for windows and 0.30 or less for doors or be rated as ENERGY STAR for Northern Climate Zone **OR** must include the manufacturer product literature or specification sheet indicating that the product has a U-factor of 0.27 or less for windows and 0.30 or less for doors. Refer to the rebate table on page 2 of the application.

See Sections III and IV and page 1 of the application for specific product and installation requirements.

PAYMENT: Please allow four to six weeks for payment, which will be in the form of a check in the account holder's name. Payment processing may take longer if information is missing on the application. Rebate amount cannot exceed total project cost including installation equipment. Please call 866-234-0445 if you have questions about your incentive or accompanying documentation.

Square Ft. Calculation Example

Length x Width = Sq. Ft. (Area)



R-Value Table

Material	R-Value
Cellulose	3.7/in
Fiberglass Batts	3.0/in
Fiberglass, loose fill	2.8/in
Rockwool	3.0/in
Open Cell Spray Foam	3.7/in
Closed Cell Spray Foam	6.0/in
Rigid Insulation	6.0/in

Window Sample NFRC Label



U-Factor

Qualification Criteria and Map for ENERGY STAR Northern Climate Zone

U-Factor	Solar Heat Gain Coefficient	Requirement
≤ 0.27	Any	Prescriptive
= 0.28	≥ 0.32	Equivalent Energy Performance
= 0.29	≥ 0.37	
= 0.30	≥ 0.42	

TAX LIABILITY: Consumers Energy will not be responsible for any tax liability that may be imposed on the homeowner as a result of the payment of incentives. Please contact your tax adviser for more information.

SCANNED DOCUMENTS: Scanned original documents transmitted to the Program Implementer, ICF, as an attachment to the electronic rebate application will be the same as delivery of the original signed documents. At the request of Consumers Energy, the participant must provide the original document to confirm that documents were sent with a scanned signature.

NO ENDORSEMENT: Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Participant agrees that Consumers Energy may include participant's name, Consumers Energy services used and resulting energy savings in reports or other documentation submitted to the Michigan Public Service Commission (MPSC). Consumers Energy will treat all other information gathered in evaluations as confidential and report it only in the aggregate.

LIMITATION OF LIABILITY: Consumers Energy's liability is limited to paying the applicable incentive. **IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE, FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM.** Consumers Energy reserves the right to not pay this incentive if the application and all required additional information are not complete and accurate.

WARRANTIES: CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF MEASURES OR OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. Consumers Energy makes no warranties or representations of any kind, whether statutory, expressed or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding any energy efficiency measure or window provided by a manufacturer or vendor. Contact the manufacturer for details regarding measure or window performance and warranties.

PROPERTY RIGHTS: Participant represents that they have the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

PARTICIPANT'S CERTIFICATION: Participant certifies that they have purchased and installed the eligible improvement measures and equipment listed in this Rebate Application at the defined location. Participant agrees that all information is true and that they have conformed to all program requirements listed.