

**A new home is
a big change.
Consumers Energy
can help make it
an easy one.**



Whether you're moving in, moving out, or changing your service location, our Move In, Move Out (MIMO) online tool can make managing your energy account easier than ever. Getting started is as easy as 1, 2, 3!

**1 Go to the
Online MIMO Tool**

Whether you need to start a new service, transfer an existing account or stop service at your old place, it all starts at
ConsumersEnergy.com/move

**2 Confirm Your
Information**

Already have a Consumers Energy account? Sign in to save even more time.

A new customer? Welcome!
Please enter information to help us validate your identity.

**3 Finalize Your
Service Request**

Select yes or no to a few key questions that will ensure your service matches your needs, and we'll take it from there.

That's it! After you click submit, we'll work to get your energy services ready when you are.



Moving Made Easy

Setting up your energy service can take as little as 5 minutes — giving you more time to focus on the rest of your move. In just a few clicks, you can be sure your electric and/or natural gas services are ready when you need them.

For details, visit **ConsumersEnergy.com/move**.

If you have any questions or need additional support, our team is always ready to assist you at 800-477-5050.

When to Start Service

You are a new customer moving into our service territory within 30 days, or your roommate is moving out within 30 days and you need to put electric and/or natural gas service in your name.

When to Stop Service

You are moving out of your home within the next 30 days and do not need to set up new service with us.

When to Transfer Service

You are a current customer moving from one address to another in our territory, and the date of both moves is within the next 30 days.

Before You Get Started

***I have a payment plan at my old address.
Will it automatically transfer?***

No. Your current payment plans cannot transfer to your new address with our online tool. Please give us a call at 888-450-9143 to work with our move-in specialists so your plan is not interrupted.

***I received a confirmation number from you for my move.
Do I still have to provide my ID and lease information?***

Yes. If you were asked to provide your lease or identification information in the online form, we still need it to verify your account.

***I currently use automatic payments.
How do I continue them at my new address?***

If you are making direct payments from your bank to your Consumers Energy account and are now moving, please contact your bank to provide the updated account number and ensure payments are made for the new address.

Energy Saving Tips

Fall



- Open windows in the morning and evening to let air in – be sure to turn off your thermostat!



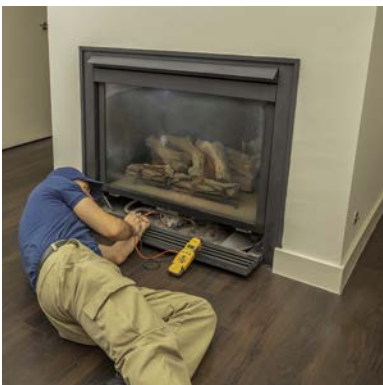
- On cool days, let the sunshine in by opening windows, curtains, drapes, shades, shutters and blinds on southern and eastern windows. Close them on cloudy days and at night to keep heat from escaping.



- Earlier in the season, run appliances that generate heat in the morning and evening when it's cooler outside.



- Whether it's 80 degrees or 30, or both in one day, smart thermostats can efficiently help keep your home comfortable.



- Have your fireplace inspected to ensure it can run efficiently.



Energy Saving Tips Winter



- Have your insulation checked to make sure you aren't losing heat.



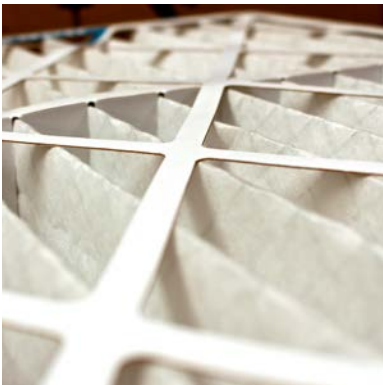
- Close basement, garage, attic and other exterior doors to prevent drafts.



- Keep furniture and curtains away from air return ducts and registers so the air moves freely.



- Use a smart thermostat to automatically heat your home when you're there, so you can reduce your heating bill when you're not.



- Clean or replace your furnace filter often and have it inspected annually.

Energy Saving Tips Spring



- Caulk windows, doors and anywhere air leaks out.



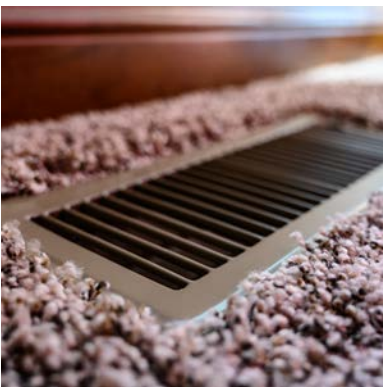
- Consider installing storm windows with double- or triple-pane glass.



- Drapes can cut heat loss in half if they have an insulating liner.



- Adjust your temperate as often as Michigan adjusts its own with a smart thermostat.



- Don't heat or cool unused areas. Close doors and registers to cut energy costs.

Energy Saving Tips

Summer



- Make sure your central air conditioning system is the right size for the area you want to cool.



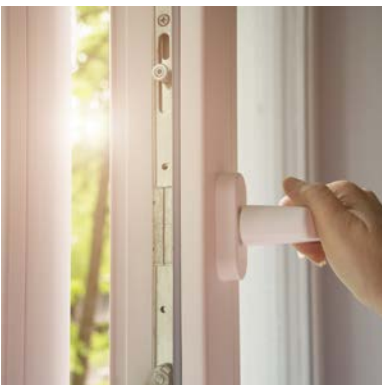
- Consider installing an attic fan to reduce air conditioner dependency.



- A ceiling fan cools fast and uses less energy than an air conditioner.



- Install a smart thermostat and set it to pre-cool your home before the hottest times of the day when air conditioners work hardest.



- Close doors and windows to keep cool air in.