

SAFETY BULLETIN

VISUAL IDENTIFIERS & THE PUBLIC SAFETY OUTREACH TEAM



April 2018

HOW TO IDENTIFY A CONSUMERS ENERGY LEAD AT THE SCENE

In support of FEMA's Incident Command System (ICS), Consumers Energy has developed a companywide method to help identify the on-site utility lead, or "on-scene commander", during significant emergencies when your public sector responders are present.

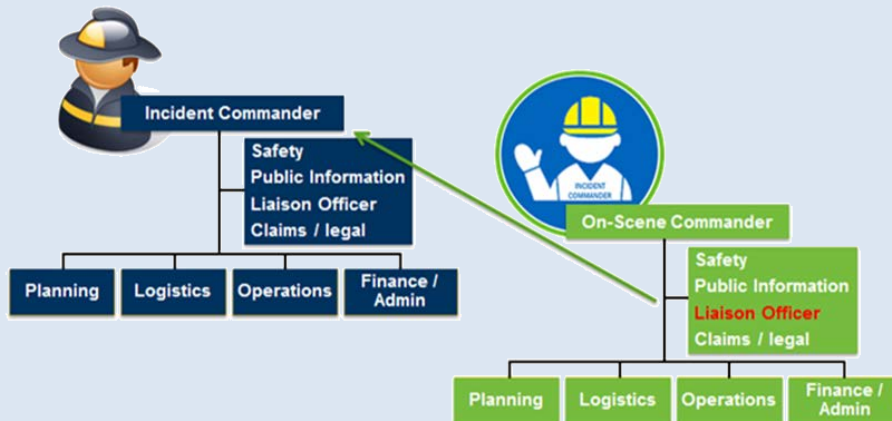
Effective April 1, 2018, during significant emergencies, the Consumers Energy on-scene commanders shall wear a bright orange reflective vest labeled with the word "Commander" to support easier identification and efficient communications.



Please note that vests will be distributed over the coming weeks so some on-scene commanders may not have vests until all are distributed.

THE PUBLIC SAFETY OUTREACH TEAM Here to Assist You During Utility Emergencies

The Consumers Energy Public Safety Outreach team may also deploy to the scene of utility-related emergencies as a "Liaison Officer," which is the liaison between our Consumers Energy's utility lead/on-scene commander and the public sector Incident Commander (see the below illustration as an example of this interface).



The Public Safety Outreach team can be identified in yellow safety vests with the words “Damage Prevention Public Safety Liaison” on the back. When on site, Public Safety Outreach team members will seek out the applicable public sector Incident Commander to offer support.

In addition to assisting during utility emergencies, the Public Safety Outreach team offers free in-person training on how to safely respond to natural gas and electric utility emergencies. To request this free safety training, call our Public Safety Outreach Lead at 989-245-0980.



**Call Now for Free Natural Gas &
Electric Safety Training!
989-245-0980**

Find your local Public Safety Outreach and Damage Prevention representative and see who is on-call at our Emergency Officials Portal:

<http://ConsumersEnergy.cloudapp.net/>

The password protected Emergency Officials portal offers:

- On-call list of Public Safety Outreach team members
- List of upcoming free public sector trainings
- Natural gas and electric system maps
- AEGIS Hazard Awareness safety videos

To access the Emergency Officials Portal, contact PublicSafety@cmsenergy.com or call 989-245-0980.

How Helpful was this Safety Bulletin?

We would love to hear from you!

Please let us know if this bulletin was helpful by emailing us at

PublicSafety@cmsenergy.com.

Sincerely,

Lisa Douglas

Director of Emergency Management & Public Safety

989-245-0980

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