



Flooding: Take steps to be safe

Consumers Energy

Count on Us®

Electricity and Water Don't Mix

1. Avoid wading in floodwater, which can be contaminated and contain dangerous debris.
2. Underground or downed power lines can also electrically charge the water so stay 25 feet away.
3. If rising water threatens your home or business – or if you evacuate your home due to flooding – turn off your power at the circuit breaker panel or fuse box.

Restoring Consumers Energy Services

- Consumers Energy can reconnect your natural gas and/or electric service at your request. Call 800-477-5050.
- Consumers Energy cannot re-light appliances or HVAC equipment (stove, dryer, hot water heater, furnace, etc.) that have been exposed to floodwaters.
- These appliances should be inspected by qualified contractor before use.

Floodwaters and Erosion Can Expose Buried Utilities

Many utilities are buried in the ground. When flooding occurs and soils are washed away, this can cause buried utilities to be exposed.

If you notice that a gas or electrical line is exposed due to erosion, please stay at least 25 feet away and contact Consumers Energy at 800-477-5050.

Stay Safe Near Overhead Lines

- Be aware of overhead power lines.
- Consider ALL lines energized and potentially dangerous.
- Stay at least 10 feet away from all overhead power lines. Metal ladders, cranes or other specialized equipment require 20 feet of clearance.
- If overhead power lines will be in your way, contact Consumers Energy at 800-477-5050.

Know the Signs of Natural Gas Leaks

1. **RECOGNIZE:** Signs of natural gas leak (a rotten egg odor, hissing sounds, dead or dying plants).
2. **REACT:** Immediately leave and go to a safe location away from the potential leak. Don't use cell phones or any other electronics until you have cleared the area.
3. **REPORT:** Call 9-1-1 first and then call us after you're in a safe place.