

# NEW CONSTRUCTION

## ENERGY INSTALLATION STEPS



1. Meet



2. Fulfill Terms



3. Get Ready



4. Schedule



5. Install



6. Confirm

**CONSUMERS ENERGY** is committed to delivering hometown service. We're ready to make your new construction service installation as simple and efficient as possible.

### Your New Construction Team

Consumers Energy offers a skilled team of project coordinators and design technicians committed to your success. Your calls and emails will be returned within 24 hours.

**Energy Request Center:** 844-316-9537

**Call Center:** 800-477-5050

**Consumers Energy**  
Count on Us®

**WORKING TO DELIVER  
THE ENERGY YOU  
NEED, WHENEVER  
YOU NEED IT.**

THAT'S OUR PROMISE  
TO MICHIGAN.

# ENERGY INSTALLATION STEPS

## Before we start:

Please stake all facilities. These include property lines, the four corners of the home, desired meter locations and underground customer-owned facilities.



## 1. Meet

If applicable, our project lead will contact you by phone to set a project site meeting. We'll discuss and confirm:

- Electric and natural gas line routes and alternatives (if applicable) and service options.
- Design criteria, including: meter location(s); preferred and alternative line routes; and conduit options.

Any changes you make after this meeting may increase cost, extend completion time and require modifications to signed documents.



## 2. Fulfill Terms

Payment, easement, permits, inspection, tree work and any other job requirements are due to your project lead before construction is scheduled. We'll explain what's needed and when.



## 3. Get Ready

Your project lead will contact MISS DIG 811 to mark all underground public utilities. It is your responsibility to confirm site readiness. Criteria are:

- Electric and natural gas line routes and alternatives (if applicable).
- Approved electrical inspection.
- Clearly marked electric and natural gas meter locations on walls or approved pedestals.
- A path at least 12 feet wide (underground) or 30 feet wide (overhead) to accommodate our construction service installation work.
- A site that is leveled or sloped with a clear path 12 feet wide and ready for top dressing or sod, with no additional dirt added or removed.
- Submission of a Go-Ready form when all site readiness criteria are satisfied.
- All customer-owned underground facilities staked.

## 4. Schedule

You'll receive a courtesy call or email to schedule service installation.



## 5. Install

We'll complete energy service installation according to the construction blueprint.

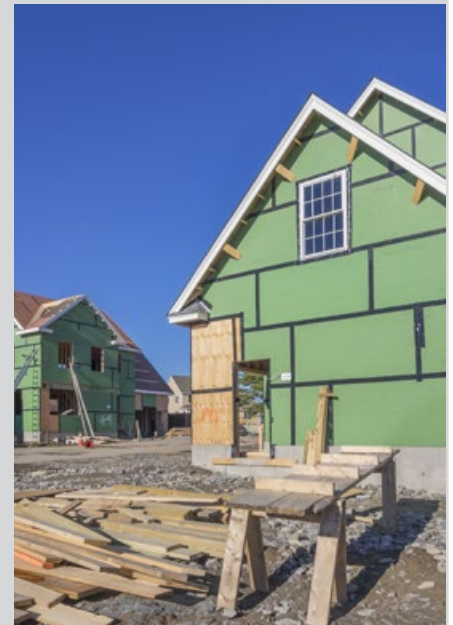


## 6. Confirm

When you receive an occupancy permit, call us at 800-477-5050. We'll transition the site from a general rate to a residential rate.



**Consumers Energy**  
Count on Us®



## Things to Know About Our Work

- We may dedicate separate crews to complete installation depending on project size and complexity.
- Site readiness and adverse weather may delay installation.
- We'll use large trucks and heavy equipment, so please use caution near the construction area.
- When trenching, we'll backfill dirt in the trench without leveling.
- Final restoration is your responsibility.