



Consumers Energy

Count on Us®

New Construction Energy Installation

You can count on us to make your new construction service installation as simple and efficient as possible.

Your New Construction Team

We're committed to your success, our skilled team of project coordinators and design technicians will respond to your calls or emails within 24 hours.

Call Center: 800-477-5050



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Meet



2

Fulfill Terms



3

Get Ready



4

Schedule



5

Install



6

Confirm



Things to Know About Our Work

- We may dedicate separate crews to complete installation depending on project size and complexity.
- Site readiness and adverse weather may delay installation.
- We'll use large trucks and heavy equipment, so please use caution near the construction area.
- When trenching, we'll backfill dirt in the trench without leveling.
- Final restoration is your responsibility.

Energy Installation Steps

Before we start:

Please stake all facilities. These include property lines, the four corners of the home, desired meter locations and underground customer-owned facilities.



1. Meet

If applicable, our project lead will contact you by phone to set a project site meeting. We'll discuss and confirm:

- Electric and natural gas line routes and alternatives (if applicable) and service options.
- Design criteria, including: meter location(s); preferred and alternative line routes; and conduit options.



2. Fulfill Terms

Payment, easement, permits, inspection, tree work and any other job requirements are due to your project lead before construction is scheduled. We'll explain what's needed and when.



3. Get Ready

Your project lead will contact MISS DIG 811 to mark all underground public utilities. It's your responsibility to confirm site readiness. Criteria are:

- Electric and natural gas line routes and alternatives (if applicable).
- Approved electrical inspection.
- Clearly marked electric and natural gas meter locations on walls or approved pedestals.
- A path at least 12 feet wide (underground) or 30 feet wide (overhead) to accommodate our construction service installation work.
- A site that is leveled or sloped with a clear path 12 feet wide and ready for top dressing or sod, with no additional dirt added or removed.
- Submission of a Go-Ready form when all site readiness criteria are satisfied.
- All customer-owned underground facilities staked.



4. Schedule

You'll receive a courtesy call or email to schedule service installation.



5. Install

We'll complete energy service installation according to the construction blueprint.



6. Confirm

When you receive an occupancy permit, call us at 800-477-5050. We'll transition the site from a general rate to a residential rate.