



Consumers Energy Partners with ISN



How It Works

Consumers Energy's goal is to work with Contractors that not only provide excellent service and products to our business but also perform work activities safely. Contractors must comply with applicable laws, have sufficient safety experience, and be insured to the levels required by Consumers Energy. To ensure contractors meet Consumers Energy's expectations, we have partnered with ISN to evaluate contractors' safety performance and ensure required insurance is maintained.

Getting Started

1. Subscribe to ISNworld through the [ISN website](#) or contact the ISN Customer Service Team at (800) 976-1303
2. Pay an all-inclusive annual fee to ISN to begin the qualification process for Consumers Energy
3. Login to ISNworld to view and submit Consumers Energy requirements

Consumers Energy Requirements

SHE Standards Questionnaire

Company safety culture, legal procedures & audit processes

Safety Statistics

Company statistics for the past 3 years including hours worked, incidents & fatalities

Insurance

Evidence of insurance coverage according to company risk level

Experience Modifier

Evidence of Experience Modifier documentation

Written Safety Programs

Procedures that pertain to your company's scope of work

Acknowledgement Forms

Acknowledgement of work rules defined by Consumers Energy facilities

Contractor Benefits

Marketing Exposure

Use your ISNworld profile to market services to new Hiring Clients. Company profiles are **searchable by 850+ ISN Hiring Clients** across more than 30 industries.

84% of Contractors Added a Hiring Client Connection in 2025.

Additional Tools

Reduce duplicative work internally and utilize the additional tools that are available in your all-inclusive subscription.

- Learning Management System
- Contractor Safety Culture Survey
- Incident Management Tool
- Insurance Agent/Broker Tool

Michigan-Based ISN Customers

26%

Michigan Contractors have Fewer than 10 Employees in ISNworld

120+

Hiring Clients with Michigan Presence within ISNworld

+



Account Maintenance



FREQUENCY OF UPDATES

Annually

EHS Questionnaire
Insurance
Experience Modifier
OSHA Logs

Every 3 Years

Written Safety Programs



REVIEW TURNAROUND TIME

2 to 3 Business Days

Insurance
Experience Modifier
OSHA Logs

1 to 2 Business Weeks

Written Safety Programs



VARIANCES AND EXEMPTIONS

Variance Request

Request Consumes Energy to waive or lower an insurance requirement(s) based on your contract/agreement.

Exemption Request

Request Consumers Energy waive written program requirement(s) that do not apply.