

Consumers Energy Service Drop Policy

Definition: Service Drop is the cable from the main trunk to the customer entrance.

Consumers Energy allows telecommunications companies to install service drops to serve new customers. Upon completion of such installations, telecommunications companies shall submit a permit application to Consumers Energy. The permit application must indicate "Service Drop" in the intended use area of the form. The permit application and engineering evaluation fees are required in all service drop installations. Consumers Energy will perform a pole attachment ride-out upon receipt of the permit application.

Service drop pole requests generally consist of attachment to 1 - 2 poles in a straight line. In some situations, up to 3 poles maximum may be considered as a service drop. See the Pole Attachment Application and Permit Requirements and Procedures document for information regarding permit submission.

Attachment count for service drops:

Service drop cable extending from the same elevation of the main trunk is not counted as a second attachment.

*Safety requirements are not exempt on service drop installs.